



Version 6.03 Release Notes

Accura 6.03 Build 5 compiled on 12th November 2020

Accura Online 6.10 compiled on 29th October 2020



Introduction

Welcome to Accura Version 6.03

Version 6 is the latest release for the Accura MIS and introduces a unified codebase shared with the in-development SQL version. Using this new coding method should have no impact on customer systems but will significantly accelerate the new back-end version.

All clients with a current support contract for Accura (and Accura Online if purchased) are entitled to receive and install all software releases as part of their support contract benefits. If you have not already done so, please [sign up for an account](#) on our website to access protected software downloads, user manuals and other content. Accura Online upgrades are distributed automatically when released by Accura support.

If you have any questions or queries about the new features or any other Accura related matter, please contact your Accura Support team by emailing support@accuramis.com.

About This Document

This document details all **minor features, changes and fixes** in Accura and Accura Online since the last major public releases, which were Accura 6.01 Build 10 and Accura Online 6.01.

If you are an end user, please refer to the **New Features** document which summarises the major new features likely to be used by end users. This can be found in the Accura help menu under **What's new**. These technical release notes are aimed at Accura system administrators, advanced users, and Accura support personnel.

Previous versions of release notes can be found in the Online Resource Area which can be accessed from the Accura Help Menu.

In the text in this document:

- **FEATURE** refers to a new feature that was not available in the last public release.
- **CHANGE** refers to a change in software behaviour from the previous public release.
- **FIX** refers to a bug present in the previous public release that has been fixed in the latest release.



Contents

Changes in Accura 6.03 Build 5 (12th November 2020)	5
General	5
Estimating	5
Order Processing	5
Purchase Ordering	5
Stock Control	5
Deliveries	5
Sales Invoicing	5
RDC	6
Job Costing	6
CRM	6
Accura Online	6
AccuraShip	6
AccuraSync	6
Changes in Accura 6.03 Build 4 (13th October 2020)	7
General	7
Client and Supplier	7
Order Processing	7
Delivery Notes	7
Changes in Accura 6.03 Build 3 (2nd October 2020)	8
Client and Supplier	8
Estimating	8
Order Processing	8
Purchase Ordering	8
Stock Control	9
Sales Invoicing	9
AccuraShip	9
AccuraSync	9
Accura Online	10
Miscellaneous	10
Changes in Accura 6.03 Build 2 (17th August 2020)	11
General	11
Order Processing	11
Stock Control	11
Invoicing	11
CRM	12
Accura Online	12
Changes in Accura 6.03 Build 1 (28th July 2020)	13
Client and Supplier	13
Estimating	13
Order Processing	13
Purchase Ordering	13
Stock Control	13
Sales Invoicing	13
CRM	14
RDC	14



Accura Online	14
Miscellaneous.....	14
Changes in Accura 6.02 Build 1 (7th July 2020)	15
Clients and Suppliers	15
Estimating	15
Order Processing	15
Proofing.....	15
Stock Control	15
Deliveries.....	15
Job Costing	16
Sales Invoicing	16
RDC	16
CRM.....	16
Accura Online	16
Changes in Accura Online 6.10 (29th October 2020).....	17
User Interface	17
Global Search & Filtering.....	17
Quotes & Orders	17
Delivery Charges	18
My Account Addresses	18
Technical	18
Changes in Accura Online 6.03 (29th October 2020).....	20
Store & Checkout	20
Orders.....	20
User Interface	20
General.....	20
Admin Area	21
Technical	21
Changes in Accura Online 6.02 (8th July 2020)	22
User Interface	22
General.....	22
Store.....	22
Checkout Wizard	23
Admin Area	23
Technical	23



Changes in Accura 6.03 Build 5 (12th November 2020)

General

FIX: The backup utility would report a zip error if expected files were missing.

Estimating

FEATURE: The Select a Quote browse called when adding an existing quote to an RFQ now features a number locator and filtering options.

FIX: Commission was not being included in a copy or revision quote where the parent had an applied commission plan.

FIX: Pop-up notes attached to an RFQ were not opening when the RFQ was edited or processed by any method other than Manual.

Order Processing

FEATURE: A new 'Quote Rev' has been added to View Orders. This function will allow users to revise an order's quote and optionally apply the revision to the order. This means an order can be quickly updated while retaining the original quote for historical purposes.

FIX: Order items were inheriting the Supplier Ref value of any material preceding them in the order items table.

FIX: Changing the tax code in an order would not update the tax and total values.

Purchase Ordering

FIX: A purchase order's delivery contact could be lost if the PO was initialised without a supplier.

Stock Control

FEATURE: The On-Order column has been added to the attached CSVs on stock re-order emails.

FEATURE: A 'Last-number' field has been added to the Production tab of Stock Maintenance. Last-number values are also visible in the View Products browse.

FEATURE: A product's Last-number field will be populated with a works order's Number-to value when it is added to stock via the Stock Transfer facility. This new field can also be updated manually.

FEATURE: It is now possible to view the last job that was transferred to a works-order product from the Production tab of its stock maintenance window.

Deliveries

FIX: Amending a product delivery note item's quantity when the product was in shortfall would calculate the wrong to-follow figure.

Sales Invoicing

FIX: The presence of a # symbol in an invoice item could cause an unexpected result when clicking on a PayPal link in a sales invoice email.



RDC

FIX: Issuing the balance of a stock-controlled material was using the full quantity instead of the balance quantity.

Job Costing

FIX: Issuing the balance of a stock material could calculate an incorrect rate.

CRM

FIX: Unsubscribe emails were not being processed.

Accura Online

FIX: Web order delivery town were not being created if the client name was 4 or less characters.

FIX: Web order delivery town and office town could appear blank if the town had been entered that matched an existing record but in a different format i.e. all letters uppercase. Now a new town record will be created in the new format.

FIX: Web tasks were not being created in the correct order when web-enabling a client from the Web Status window in View Clients meaning a client would be synced with no contact record.

FIX: Web notifications were being disabled by the Web Status window in View Clients when the web console default setting had been already applied to a client.

AccuraShip

FEATURE: In order to increase compatibility with the carrier APIs, it is now possible to select different custom values for each carrier from a range of delivery related fields. Please see the companion New Features document for full details.

AccuraSync

FEATURE: AccuraSync now has a comprehensive debug log for diagnosing issues. The log can be turned on in Accounts Defaults under the Synchroniser tab and can be set to one of three modes - Off, Logging records where export is not required or Logging all data during calculation of export. Please note, debug should only be used on the advice of Accura Support as there may be a performance hit when conducting certain activities within Accura.

CHANGE: A confirmation is now required in Mapper when selecting Unlink All.

FIX: Records that were filtered from Mapper by the default filters assigned in Config would still auto-link if they existed in both platforms.

FIX: Attempted import of a duplicate record would leave a blank entry in the respective table.

FIX: Purchase invoices would not upload to Xero if they shared the same invoice number as an existing Xero PI for a different supplier. Now if a duplicate PI number is detected, the supplier code will be prefixed to the invoice number,



Changes in Accura 6.03 Build 4 (13th October 2020)

General

FIX: The upgrade utility could redesignate nominal types when processing legacy data from a pre-6.03.3 version

Client and Supplier

FIX: Office category icons were not displaying if View Office Locations was opened outside of a client maintenance window.

FIX: The carrier bill-to details in a client could be greyed out and uneditable in some circumstances.

FIX: Supplier default offices were not being set as the primary office. The upgrade utility will correct legacy data.

Order Processing

CHANGE: Due to inherent Clarion limitations for list options, some columns have been removed from the View Orders browse. These columns are Currency Net, Currency Tax, User List 1 and User List 2.

FIX: The View orders browse could become corrupted on systems where translations are in use.

FIX: The Sales report would not display the correct dataset when a summary report by sales rep was run.

FIX: Removing an order's delivery contact would repopulate the field with the original entry on save.

Delivery Notes

CHANGE: It is now not possible to reselect a job number into a delivery note header to prevent inconsistent data entry.



Changes in Accura 6.03 Build 3 (2nd October 2020)

Client and Supplier

FEATURE: Client and client contact records now feature an "Opt-out" button. When clicked, all the marketing communication checkboxes will be ticked. These can then be individually unticked as required.

FEATURE: It is now possible to mass change client terms from the Change Account Status dialog, accessible from the right-click menu in View Clients.

CHANGE: The Change Account Status dialog has had a slight redesign to give Accounts functions their own sub-tab.

CHANGE: Contacts who have their category set to "Delivery" will now be automatically opted out of all marketing communications. These can then be individually unticked as required.

CHANGE: The tab layout in offices has been slightly reconfigured to allow for tab translations that are fairly lengthy. Now if there is an overflow, not all tabs will be displayed on open. Left and right arrows will display and the user will need to use to cycle through the tabs. It is worth mentioning that there will be UI aberrances should users insist on lengthy translations.

FIX: The toolbar in Supplier Maintenance was not displaying.

Estimating

FEATURE: Mark-up profiles that are flagged as 'Suspended' will now be filtered out of View Markups. Ticking the "Show suspended markups" checkbox will bring any filtered mark-ups back to the view.

FIX: Workings overs were not being applied when an applicable operation was added to Workings tab.

FIX: The quote origination cost was being doubled and then compounded each time the quote was opened and saved without reanalysing. Affected quotes should be reanalysed after the upgrade.

FIX: Selecting a client with no nominal or tax rate into a template quote that had its own defined nominal and tax rate would change the quote's values to the system default nominal and tax rate.

FIX: The mono click charge selection, if any, was not being removed when copying a press.

Order Processing

FEATURE: It is now possible to filter the View Orders browse by Delivery Office. This will not apply to multi-drop type orders as to do so would make the browse incredibly slow to use.

FIX: Orders raised from a quote template were not applying commission (where applicable).

FIX: Adding a new contact via the Update Delivery Point window would cause a run time exception and force Accura to quit.

FIX: The contact would be removed on save when an Update Delivery Point window was saved and the Deliver-to setting was Other unless the contact was the last inputted value.

Purchase Ordering

FEATURE: A "Clear" button has been added to the Purchase Order > Delivery tab to enable users to quickly clear all address fields should they want to.

FIX: Deleting the address details for the Other setting in Purchase Order > Delivery would still print system address details on the PO layout's DAddress field.

FIX: Browsing for a nominal in a purchase invoice item was displaying the income nominals instead of the expense nominals.

FIX: Changing a delivery address office in a purchase order was not updating the Town field correctly.



Stock Control

FEATURE: Products can now create links to template quotes and owners during CSV imports allowing for quick, mass creation of links.

To link a product to a template quote, the csv must contain a column for MTL:QuoteID. This field should then contain the ID value of the template quote you wish to link to the product. This value can be found in the Quote Template Library in the ID column of the main pane.

To create an owner link to a product, the csv must contain an MTL:Owner column. This field should contain the client code of the value of the client you wish to link to.

Sample files are available from our support team.

CHANGE: The paper department manager will now be notified of product reorders in addition to raw materials.

CHANGE: Raw material reorder CSVs will now be listed in supplier code order to make batch reordering easier.

CHANGE: Product reorder CSVs are now listed in client code order to make notifications to clients easier.

Sales Invoicing

FEATURE: ITM:OtherRef has been made available to invoice layouts.

FIX: Amending an invoice line item was not updating the HDR:Balance and HDR:CurrencyBalance fields.

FIX: Invoice due dates weren't being re-calculated correctly for some payment terms.

FIX: Buffer conflicts were causing the sales report to give different results for detailed and summary totals. Different sort orders could also give differing results.

FIX: Invoices could display their currency as the DEF:Euro currency.

AccuraShip

CHANGE: The "print_custom_2" field in the data posted to the EasyPost API has been modified to read "Ref:" instead of "Delivery Note:". This is due to some carriers rejecting requests if this field exceeded 16 characters.

AccuraSync

FEATURE: The internal id fields used to link clients and suppliers to accounts packages are now displayed in client and supplier browses and maintenance windows.

FEATURE: The internal id fields used to link sales and purchase invoices to accounts packages are now displayed in their relevant browse and maintenance windows.

FEATURE: Accura's back-up utility will now include AccuraSync's .cfg files in a Data back-up

FEATURE: Error emails will now attach the relevant json file which can simply be forwarded to Accura Support for diagnosis.

FEATURE: It is now possible to mass re-sync sales and purchase transactions by tagging records in the relevant browse and clicking the re-sync button. N.B transactions with any payment status other than Pending or those that were created before AccuraSync was installed will not be synchronised.

CHANGE: Prospect-type clients will no longer be automatically uploaded to accounts by AccuraSync. If a prospect is changed to a Client or Both-type client, it will only then be synced. Clients created as a Client or Both will still be automatically uploaded.

CHANGE: The way transactions are committed has been optimised to greatly improve performance when saving sales and purchase invoices.

CHANGE: Record status values have been split from the main configurations file to improve overall performance.



CHANGE: All sync categories now have their own individual "Email Errors" setting in Accounts Config. When ticked, error emails will be sent to the email notification address when they occur. For general usage, only email errors for all outbound sync and that for Keep Alive should be activated.

CHANGE: Error emails will now only be sent between the Earliest and Latest times that are specified in the email notification section of the Content page of Account Config.

CHANGE: Account monitor will now wait for a valid connection before processing outbox items making the system more robust when there has been a communications drop.

FIX: A record sync would fail if there was a double-quote character, such as the inches symbol, in any field that supported strings (text values).

FIX: Accounts monitor would not recover after a token expiration and refresh unless it was restarted.

Accura Online

FIX: Adding a new client office was not updating products that were enabled for all offices for that client.

Miscellaneous

FEATURE: Accura's back-up utility will now include the Data\Images folder in an All-type back-up.

CHANGE: When restoring Accura back-ups created by the Backup utility after upgrading to 6.03.3, the restore path should now be the root of the parent drive, i.e. D:\ and **not** to the Accura data folder (i.e. C:\Accura\Data)



Changes in Accura 6.03 Build 2 (17th August 2020)

General

FEATURE: Inactive nominals now display a no-entry icon to denote their status when the "show inactive records" filter is on.

FEATURE: Accura will now validate nominals (gl codes) and tax rates by context throughout the software when AccuraSync is enable. For example, when doing a sales transaction only sales-type nominals will show and when doing a PO or PI, only purchase nominals will show. The same is true of tax rates. The Accura update utility will attempt to determine which category nominals and tax rates belong to.

CHANGE: The description column in View Tax Rates will now dynamically display the description based on the tax rate's type. If tax rate type is Sales, the SL description will be used, if it is Purchase, it will use PL description, if it is Both, SL description will be used.

FIX: Send-to email settings were not inheriting SSL or TLS security defaults.

Order Processing

FEATURE: The ORD:ExternalRef field has been made available to a variety of order-related reports.

FEATURE: It is now possible to email job and work sheet PDFs directly to suppliers or internal users. When the "Generate PDF" option is ticked in the relevant print dialog, the option to "Email PDF" will be available. When ticked the user will be able to select email recipients prior to the print preview.

FEATURE: Commission report can now be filtered to include paid orders only. For this to work correctly, it relies on three things:

- (1) You raise one invoice per order (not multiple jobs on an invoice)
- (2) Invoice status is set to Paid either manually or using AccuraSync.
- (3) The invoice is fully paid, not part paid. i.e. zero balance outstanding

CHANGE: The order Order Number field was being forced to uppercase. Users who relied on this behaviour will need to set up a default field value to replicate.

FIX: The delivery options buttons in the View Orders toolbar were not always changing availability correctly.

FIX: Preceding zeroes in an order's numbering range were being removed in the LOC:Numbering layout field.

Stock Control

FIX: The OK button was not becoming available in the Stock Close-Offs window when the tag all button had been used.

Invoicing

FIX: It is now possible to add an invoice line item that references a multi-item product order. A change made in 6.03.1 prevented this.



CRM

FEATURE: It is now possible to email other recipients from an appointment task after it has been saved. Previously this was only possible during creation of the record.

CHANGE: Opening an appointment task from Prospect Profile now opens in an Appointment window rather than a generic task window.

FIX: Some activities were not displaying the correct icon.

Accura Online

FIX: Harmless record retrieval errors could be triggered in web console.



Changes in Accura 6.03 Build 1 (28th July 2020)

Client and Supplier

FEATURE: Suppliers and supplier offices now support ship by dates.

FIX: Sorting the client browse by contact specific fields would result in an exception error.

Estimating

FEATURE: The material favourites feature has been expanded to include Tools.

CHANGE: Reselecting a working will now not reset its sequence from its default to assigned sequence unless its code has changed i.e. a different operation has been selected.

FIX: Quantities in ad-hoc outwork workings would revert to their original value if the cost rate was not entered first.

FIX: Deleting a labour operation from a quote would not remove any linked items.

FIX: The net weight of a section material was not being calculated if the material was a product.

Order Processing

FIX: The sales report would not total correctly when producing a summary report.

FIX: Orderpoints were not priming fields from the delivery office correctly.

Purchase Ordering

FEATURE: The View Purchase Invoice browse now has a full status filter.

FIX: A written-off PO item was not setting the PO header as Write-off.

Stock Control

FIX: Removing values from the Owner(s) filter was not resetting the browse.

FIX: The Sell Per field in a product would not work correctly if the product's linked template used padding.

FIX: Reordering a material that had a reorder method of Works Order was generating a purchase order instead.

FIX: You could not filter raw materials by reorder method of Works Order in the Stock reorders window.

Sales Invoicing

CHANGE: The View Invoice browse can no longer be maximised to prevent display issues.

CHANGE: It is now not possible to add multiple line product orders as an invoice line item; the user will be presented with an error message. In the case of product orders, it is not the order that is invoiced but the various order items. It is not possible to add multiple products through the one invoice line item.

FIX: PayPal links in invoices were using the total instead of the balance so the payable amount in PayPal would be incorrect if a deposit had been paid.

FIX: Opening and saving invoices with a Paid status was resetting the status to Pending.



CRM

FEATURE: When creating a quote from within an Opportunity, the user will be given the option to use a library template.

CHANGE: Insert, Change and Copy functions for the Product tab of View Prospect profile are now controlled by the STK:Update permission. This only applies when CRM is called from Accura.

FIX: CRM activities that are set to email a notification to an internal user would CC in the activity's contact's CC recipients.

FIX: CRM Users were able to copy products.

RDC

FIX: The Subcategory field could remain populated and change its value when browsing materials from the Stop Activity dialog.

Accura Online

CHANGE: Auto-generated invoices for pre-paid web orders will be automatically checked.

FIX: A BIND error would occur when using the rejection phrases for web quotes. Web order rejection phrases were unaffected.

Miscellaneous

CHANGE: Nominals are validated upon throughout Accura to check for inactive or invalid nominals (g/l codes).

FIX: Email setting in the Send to plug-in were not being retained. SMTP settings will now be set by the user's SMTP preferences. If the users email type is MAPI, their custom SMTP settings will be retained in the sendto.ini file.



Changes in Accura 6.02 Build 1 (7th July 2020)

Clients and Suppliers

FEATURE: A new setting has been added to Production defaults to set the delivery notification to true or false for all new clients. Previously, all new clients had this setting on by default.

Estimating

CHANGE: Tab with long translations in RFQs are now handled better. However, there may still be some circumstances where an exceptionally long translation or even font change will cause tabs to be distorted. This is the case in virtually any translatable field in Accura.

FIX: Machine-type labour operations added in a section would have their speed value set to 1 if they had no make-ready and the quote's mark-up was changed.

FIX: Added quote quantity wouldn't show a price when quote was displaying in a target currency.

Order Processing

FEATURE: There is now a per client setting to clear subref and external ref field for copied orders. These settings can be found on the Accounts > Settings tab of client maintenance.

FEATURE: A profit % column has been added to the order items section of a product quick order.

CHANGE: LYR fields (order section data) have been added to the order item wizard report. However, it has been necessary to remove CLI fields (client data) in order to make this work. As a result, some order item wizard reports may need reconfiguring.

FIX: Updating an order's due date using the date picker was not updating the ship by date accordingly.

FIX: Order point ship by date wasn't being updated by a newly selected client's ship days value unless an office was also selected.

FIX: The Sales Report was not rolling up correctly when the Print Summary Report option was used.

Proofing

FIX: Inserting a new proof via the View Proofs browse would not increment the proof version number correctly.

Stock Control

FIX: Alertmon would send re-order notifications for inactive products.

Deliveries

CHANGE: Orderpoints now support a subref field. If an office address has a subref value, this will be pulled through to the order orderpoint and subsequently to delivery note items.

FIX: Delivering a single order through the Delivery Wizard could use the order point from the next order in the browse if it was highlighted.



Job Costing

CHANGE: Quick Job Costing is now optional and controlled by a setting in Defaults > Job Costing - "Auto-create entries for uncosted items" and this drop down has three choices

- **No** - users will not be prompted to add entries for uncosted items and they will not be added.
- **Yes** - users will not be prompted to add entries for uncosted items and they will be automatically added.
- **Prompt** - users will be prompted whether they want to add entries for uncosted items.

Sales Invoicing

FIX: Changing the Quantity in an invoice line item would also change the Rate and Per values.

RDC

FIX: Overissuing a material from the RDC stop activity dialog could display a warning message twice.

FIX: Changing the RDC security user would cause the app to post an exception error on restart.

CRM

FIX: The priority filter in the To Do list would not stay set on some of the available choices.

Accura Online

CHANGE: Accura will now detect PayPal payment failures on the website, e.g. where the Admin user has to release orders to Accura by using the 'Check payment' action in the Settings dashboard. These orders will be placed 'on hold' until their sales invoices have been marked as 'paid'.

FIX: Pricing by quote products would not revert the Sell Per rate if the offer to resync quote pricing was declined. This could result in undesirable Sell Per rates displaying in Accura Online. The behaviour for Cost Per remains as it was as it may be desirable that the user manually updates cost pricing.



Changes in Accura Online 6.10 (29th October 2020)

Please refer to the **New Features** document for full information on new functionality in this release. This section covers complex and/or minor changes only.

User Interface

FEATURE: Repeat quote lists now display links to orders for converted quotes.

CHANGE: The view proofs thumbs and list designs have been updated to display more of the proof description text and remove pop-up 'read more' links.

CHANGE: Changed 'job ref' and 'job spec' text to indicate if this relates to quotes, orders or requests.

CHANGE: Page navigation buttons have been removed from areas of the website unlikely to ever display more than one page of data: attachment lists, sections in quotes, and deliveries invoices and proofs on orders.

CHANGE: Various undocumented changes

FIX: Various undocumented bug fixes.

Global Search & Filtering

FEATURE: All areas of the website (quotes, orders, proofs and templates) now display links to reset all filters and/or search parameters when empty lists are displayed. Previously this was only supported in the store.

CHANGE: Filtering template lists by category and size now remembers the filter values/settings and displays a message on empty lists.

Quotes & Orders

CHANGE: The page number and records per page are now remembered in quote and order lists when creating repeat quote and order requests, and orders from quotes.

CHANGE: Quantities and pricing on quotes improved to remove zero value prices and avoid confusing text that may display in some scenarios such as expired pricing.

CHANGE: Unsaved or draft quote and order requests could fail to display or select the previous quantities, prices and delivery charges in some cases. Quantities, prices and delivery charges are now written back to the database immediately, so cancelling price calculations, navigating away from a request without saving, or using browser refresh will all retain the previous values.

CHANGE: Live price calculations include the ability for Accura to adjust weight values which may help when auto-includes are added that would increase the weight.

CHANGE: Improved validation of draft, confirm and PayPal buttons on print order requests when interacting with the quantity fields.

FIX: Selecting billing and delivery office address cards in checkout wizard did not always register correctly.

FIX: Editing an unsaved or draft quote or order request where the source quote, order or template was missing triggered crashes.

FIX: Pricing on calculable draft copied quote requests expired after the source quote has expired, when it should be based on the date of the last price calculation.

FIX: Prepay clients were able to complete and pay for repeat and quoted order requests with expired pricing that did not support live calculation of new (valid) prices.

FIX: PayPal payments triggered crashes or PayPal error messages when logged in account cannot view prices. It is a requirement of PayPal to have a valid price, so such accounts will now be able to see the order pricing from the PayPal payment page.



Delivery Charges

CHANGE: Free delivery on print orders and checkout is now marked as 'Free' instead of £0.00.

CHANGE: Delivery charge selection is now validated when saving orders as draft.

CHANGE: Delivery charge behaviour was inconsistent between print and store orders and delivery options or list options. List options will only be displayed when there are no delivery options in the Admin area, and the 'Delivery charge to be confirmed' text will be displayed when delivery options exist but none of them are suitable for selection in the order. These scenarios are:

- Delivery address is not a 'local' office in Accura and all delivery options are 'local'.
- Delivery address is a custom address (so local or non-local cannot be determined) and all delivery options are 'local'.
- Order weight is zero and all delivery options are charged by 'weight'.
- Print orders incapable of generating weight and pricing values.

FIX: Checkout wizard displayed empty delivery areas when no delivery options or list options existed, and when delivery was free.

FIX: Selecting delivery charges in checkout wizard did not always register correctly.

FIX: Selecting delivery charges in print order requests did not always register correctly.

My Account Addresses

CHANGE: Creating a new office address requires the user to wait for the office to be synchronised through Accura (which should be as fast as a live price calculation). The offices are created with 'inactive' status, which is set to 'active' once data sync is complete. A link displays if there are inactive offices asking the user to wait for 30 seconds before refreshing their browser. This is necessary to avoid duplicate office addresses and website crashes.

CHANGE: Editing Accura-generated offices assigned the logged in user as the owner of the office, which then allowed the office to be deleted (including the default client office). Delete is only allowed on offices created by an account via the website.

CHANGE: The default client office is now identified with green ticks for billing or delivery when the account does not have default offices.

FIX: Selecting the default billing and delivery office address cards in my account addresses did not always register correctly.

FIX: Fixed address field alignment issues when editing my account addresses in the pop-up address form.

Technical

FEATURE: Added 'Product list load behaviour' setting in Admin area. This controls if the product list loads each product as the user scrolls down the list (on scroll), or if all products are loaded immediately (on page load). This setting exists for development purposes to research potential website performance improvements. The normal behaviour for the product list is 'on scroll'.

FEATURE: Added future support for product 'permalinks' which will enhance the ability of a B2C website product database to be indexed by search engines. This will be enabled in a future release.

FEATURE: Town records are now synchronised from Accura to AccuraOnline. This will be used in a future release to provide full support for USA sales tax laws which require orders to be taxed based on delivery location.

FEATURE: Added debugging / troubleshooting messages to various areas of the website which can be used by Accura support to diagnose problems with website behaviour. These messages are enabled by setting 'debug_ui' to 'true' in config.yml. The website does not need to be restarted after editing config.yml:

- Quantity and pricing behaviour in quote and order requests.
- Print and store orders display different icons for store and print orders to easily identify order types.
- Delivery charge validation in checkout and print order requests when 'Delivery charge to be confirmed' is displayed.



CHANGE: Sales tax calculations throughout the website use the same tax-code inheritance as Accura, where the sales tax rate applied could be based on logged in account default invoicing or delivery address, or the use of the force tax code flags in Accura clients or offices.

CHANGE: Removed the ability to attach multiple files at the same time throughout the website. Many website areas have not been designed to support multiple attached files such as images on accounts, tiles, slides etc. Areas that do support multiple files such as attachments lists in checkout and print/order requests are far more stable when the files are uploaded individually.

CHANGE: Loading 'spinning wheel' animations have been removed from various website functions, which may help with end user perception of website performance:

- Loading of product details when scrolling down in the store.
- Selection of address cards in my account area and Checkout billing and delivery steps.
- Print order request delivery office and quantity selection. Delivery charge selection in print orders and checkout.

CHANGE: Various undocumented changes.

FIX: Various undocumented bug fixes.



Changes in Accura Online 6.03 (29th October 2020)

Store & Checkout

CHANGE: Prevented removing items from the basket on checkout wizard step1 after moving back from step2. Removing items needs to be done before creating a new order request, otherwise the removed items get reinstated on step5

FIX: It was not possible to edit eDoc artwork or basket descriptions in draft, modify or approve status orders.

FIX: Resolved various issues returning from editing eDoc artwork including empty basket item lists during approval, creation of duplicate unsaved order requests, and missing artwork images.

FIX: The Admin account details could appear in B2C eDoc forms designer templates configured to pull through user and company details.

FIX: B2C guest accounts could not navigate from checkout wizard step2 back to step1

FIX: Re-syncing the product database from Accura deleted all basket item records from the website, making it impossible to edit and submit draft, approve or modify status orders and associated eDoc artwork

Orders

CHANGE: Navigating back in browser to change approval decision could result in the wrong order status. Using the 'back' button in approvals was previously unsupported; the approver must choose a different approval option after using 'back' for this to work.

FIX: Resolved issues with "Order request has been submitted and can no longer be edited" validation.

FIX: Price calculations on print order requests did not display an error message if the calculation timed out

FIX: Some print order request types calculated the wrong weight in delivery charge pricing

FIX: Tax rates were not assigned from delivery addresses when the option 'Charge tax on delivery address (USA)' is enabled

User Interface

FIX: The global search icon could be missing from the menu on secondary domains.

FIX: Some of the tile font settings in the Admin area were not being applied to the homepage tiles area.

FIX: The widget text colour settings on the Modern theme footer did not get applied to the website

FIX: New size filter behaviour introduced in 6.03 did not trigger if Accura sent a zero-value build number to the website.

FIX: The login pop-up appeared transparent when Flex Thumbs slider was used in conjunction with user-created slides. Flex thumbs slider has been temporarily removed until a later release. All customer databases have been converted to use Flex slider instead of Flex Thumbs slider.

General

FIX: New requests for clients or contacts that had previously signed up on the website could be listed in Web Console as 'Prepaid' in error.

FIX: Various undocumented bug fixes.



Admin Area

FEATURE: The ability for the admin user to perform text searches in the product list has been reinstated after being removed in the 6.00 release.

CHANGE: Account edit 'Login as this account' action is now hidden when editing a secondary domain since it logged into the primary domain.

CHANGE: Job-types list default sort order is now code.

FIX: Resolved issues with multi-domain data, page sorting and navigation in Job-types.

FIX: Order-no phrase value was not displayed correctly on the view settings page.

FIX: Resolved some issues affecting slides in the view settings upgrade database script.

FIX: Theme selection behaviour in client branding was not working as expected on secondary domains.

FIX: Default pages (Home, About Us etc.) could not be customised in client branding.

FIX: The global search icon did not appear in Admin area 'modern' theme previews.

Technical

CHANGE: Added support for encrypted passwords on the login pop-up to enhance website security.

CHANGE: Updated CSS folder website version in config.yml to 'css_603'.



Changes in Accura Online 6.02 (8th July 2020)

User Interface

CHANGE: Published various ongoing improvements to the mobile responsive behaviour of the website. These changes will be continued in future releases.

CHANGE: eDocBuilder forms designer is now mobile responsive.

Improvements to mobile responsive behaviour of the website, including checkout wizard and product slides.

CHANGE: Various minor user interface improvements.

FIX: Information icons appeared in wrong places and triggered new browser tabs in quotes, orders and proofs.

FIX: Resolved flex slider & flex thumbs slider images being cropped in mobile responsive mode.

General

CHANGE: Job types & templates are now sorted alphabetically when creating quotes and orders from template.

CHANGE: Completed quote and order requests can no longer be edited or resubmitted (e.g. when using multiple browser tabs or the browser 'back' button). This prevents discrepancies between Accura and website data, missing eDocBuilder artwork, and the possibility of duplicate requests in Web Console.

CHANGE: Size drop-lists in blank quote and order requests now list both the size text description, and 'depth x width' values. Requires Accura 6.01 Build 10 or later.

CHANGE: Size filters throughout the website (products, templates, quotes and orders) are now based on size text descriptions synced from Accura instead of 'depth x width' values. Requires Accura 6.01 Build 10 or later.

CHANGE: Added support for Accura to determine when website PayPal payments have failed. Requires Accura 6.02 Build 1 or later.

FIX: Using the forgot password function on a non-activated account resulted in a crash.

FIX: Rejecting a B2B signup from Accura with rejection text did not send the rejection notice email.

FIX: PayPal payment notifications were not working properly on secondary domains.

FIX: Various undocumented bug fixes.

Store

CHANGE: Product descriptions in the store are displayed in bold text to make them clearer.

CHANGE: Product image carousel is hidden when there are no additional images other than the Accura image.

FIX: The pop-up shopping basket did not display eDoc artwork images in B2C unless you were logged into a client account.

FIX: Add to basket details could disappear from product details page after adding to basket.

FIX: Add/remove to basket did not always refresh the shopping cart properly.

FIX: Stock levels were visible in shopping basket when the current account did not have permission to view them.

FIX: Removing an item from the basket that had already been removed (in another browser tab) triggered a crash.

FIX: Products locations filter displayed all locations when it should be empty after filtering on other values.

FIX: eDocBuilder forms designer 'Update Preview' button did not work as expected after a recent update to the eDocBuilder software.



Checkout Wizard

FEATURE: Guest account registration for B2C now requires entry of a telephone number. This phone number is stored in the client and billing contact created in Accura from the guest registration.

FEATURE: Entering the email address of an existing Accura contact that does NOT have a website account will display the B2B registration form and it will not be possible to complete the checkout automatically. The website user will have to wait for their registration to be processed in Web Console in order to gain website access. This prevents creation of duplicate client records in Accura from guest account orders.

CHANGE: Billing address step in B2C checkout wizard now displays email and telephone details, plus contact name in address pop-up. Layout of billing addresses now match delivery addresses.

FIX: Checkout wizard billing step used edit delivery security permission and displayed default delivery office.

FIX: Checkout wizard order approval price threshold was not working as expected.

Admin Area

CHANGE: Primary domain PayPal settings are now displayed in Admin settings on secondary domains when unique PayPal support is disabled.

CHANGE: Amended/removed some slide font settings to improve mobile responsiveness.

FIX: Page navigation on the products Link-to pop-up did not filter by the selected client in slides and tiles.

FIX: Pages, news & products Link-to pop-ups could display records from the wrong domain on multi-domain websites.

FIX: Pages did not work as expected when their names contained certain non-alphanumeric characters.

FIX: Menus linked to the Contact Us page did not work as expected on multi-domain websites.

Technical

CHANGE: Added CSS folder renaming based on website version in config.yml. This will resolve visual issues in the UI following websites upgrades.

CHANGE: Removed third party tracking cookies.

FIX: Resolved various issues reported by automated website crash reports.

